

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

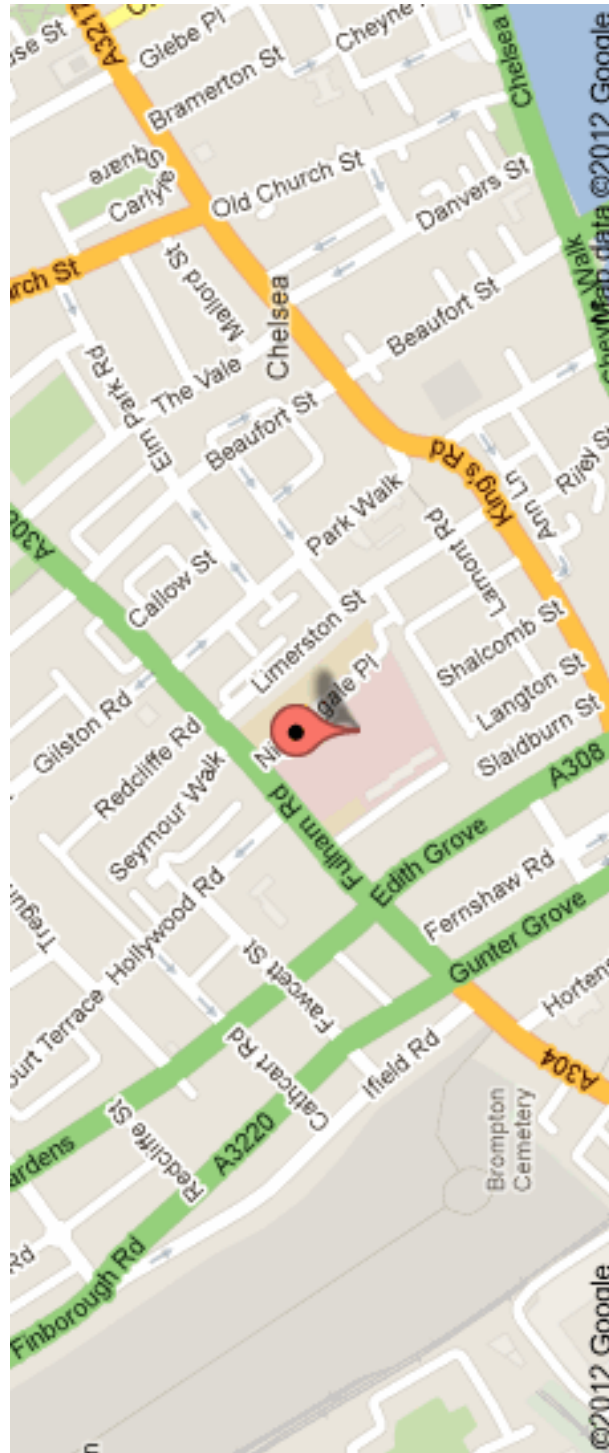
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Chelsea & Westminster Hospital

Neonatal Intensive Care Unit

**369 Fulham Road,
London,
SW10 9NH**

(Map on the back page)

Tel: 020 8846 7883 / 7884

<http://www.chelwest.nhs.uk/>

Information on about the Neonatal Unit and local Amenities

Parking

Parking is not easy in this part of London. There are 170 spaces in the hospital basement car park for patients and visitors.

You should take a ticket at the barrier and pay at the main reception desk before you leave. The minimum charge is £2 for up to one hour. The hospital car park is very crowded at certain times, especially early afternoon, and you may need to queue. The queues can be very long at times.

There are parking meters on the streets near the hospital, but if you over-run you are likely to be towed away.

There are parking bays for disabled people near the car park lift. If you need assistance when you arrive at the hospital please ask at the main desk.

Drivers may drop elderly and disabled patients at the main entrance, but this is a drop-off point only. Anyone parking in this area will be clamped

By rail

Nearest rail station IS London Victoria Station

By London underground

The nearest tube stations are about three-quarters of a mile away from the hospital. They are Fulham Broadway, Earls Court and South Kensington. They are a 15 - 20 minute walk away.

By bus

The Number **19** and **49** both go over Battersea Bridge and stop in Beaufort Street.

The Number **345** South Kensington to Peckham Bus Station goes over Battersea Bridge and stops in Beaufort Street and Fulham Road.

The Number **14** Putney to Tottenham Court Road stops outside the hospital going in both directions. The Number **414** bus runs from Fulham High Street to Maida Vale, passing the hospital in both directions.

The Number **11** Liverpool Street to Hammersmith Broadway travels along the Kings Road and stops at Edith Grove.

The Number **211** Hammersmith to Waterloo Station stops near the hospital going towards Victoria. The Number **328** Camden Town to World's End stops at Earls Court tube station and in Redcliffe Gardens.

The Number **C3** Clapham Junction to Earls Court stops on the corner of Redcliffe Gardens and Fulham Road.

The Number **295** Clapham Junction to Kensal Green stops at Fulham Broadway then in Dawes Road.

The Number **22** runs along Kings Road and stops at Edith Grove.* All these buses stop at Fulham Broadway tube station. The **14** and **414** also stop near South Kensington station

Cash points

Natwest outside the Hospital

Catering/refreshments

Dinning room on lower ground floor

Local catering outlets/shops

Plenty of local shops and cafes within a 5 min walking distance.

Access to Religious Support

Hospital Chaplain available

Access to interpreters

Yes

Midwifery care available for mum

Ann Stewart ward & Josephine Ward (3rd Floor)

Availability of PALS/Patient's Advocacy Service

Yes – Ground Floor of Hospital behind main reception

Description of Neonatal Unit

Level 3 Unit

Visiting for siblings and others

A maximum of 2 people can visit at a time, due to limited space. Children can visit but they must be accompanied and be in good health. Other family can visit but require parental approval.

Facilities & Accommodation for parents

If mum is an in-patient: **Mum will have a bed on the post natal ward. There is a patient hotel were dad can stay**

If mum is not an in-patient: **Their is limited availability for mum to room in (2 rooming in rooms) + Patient Hotel**

Any costs associated with accommodation - **No**

Duration of availability - **Short term rooming in only**

Telephone access - **Yes BT line available**

Catering/refreshments availability – **Yes**

Laundry facilities – **No**

Cooking facilities - **No**

Can siblings stay? – **Yes in rooming in rooms**