

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **Conquest Hospital**

***Special Care Baby Unit***

The Ridge  
St Leonards-on-the Sea,  
East Sussex  
TN37 7RD

**(Map on the back page)**

Tel:01424757033

[www.esht.nhs.uk](http://www.esht.nhs.uk)

## Information on about the Neonatal Unit and local Amenities

### Parking

The public car parks are pay and display and cost £1.70 for three hours or £3.40 per day. Please leave extra time to find a space at peak times, as parking on site can be difficult. Spaces for disabled drivers/holders of blue car badges are available free of charge and are close to all entrances.

### By rail

Hastings station is approximately 3 miles from the Hospital. Main line trains from London Charing Cross (direct), and Victoria (change at Eastbourne) run regularly to Hastings. Train timetables. For train times look at: [Net-work Rail Website](#)

### By bus

For information about local bus services in our area, contact Traveline on 0870 608 2 608 or visit [www.traveline.org.uk](http://www.traveline.org.uk)

### Cash points

In Main reception

### Catering/refreshments

Restaurant Level 4  
Bakery/Café Main entrance level 3

### Local catering outlets/shops

League of Friends Shop Level 3  
Florist Level 3

### Access to Religious Support

This is delivered by the Chaplaincy Team which forms an integral part of the Trust's commitment to the all-round care of patients and their families.

Support from the Team is available to everyone around the clock whether or not they embrace a religious faith.

Chaplains work alongside clinical and nursing staff and make regular ward visits. They are happy to listen in total confidence to any concerns that patients and loved-ones may have.

Contacts have been developed with most local faith communities and the Chaplaincy works in partnership with them. The Team can enable the ministry of any faith to be available at the bedside. In addition, the Trust is happy to allow visits by local faith leaders to patients who are members of their congregation.

Regular Christian services are held in the Hospital Chapel (times available on request). To contact the Chaplaincy please speak to the nursing staff.

### Access to interpreters

Sign Language – two signer's available list of interpreters available via switchboard

### Midwifery care available for mum

On Post natal wards and community midwives on office site

### Availability of PALS/Patient's Advocacy Service

Opening hours: 10.00am to 4.00pm  
Monday to Friday

Telephone: (01424) 755255 ext 8483 and leave a message.

Email: [palsh@esht.nhs.uk](mailto:palsh@esht.nhs.uk)

### Description of Neonatal Unit

We are a small level 1 special care baby unit serving the local population. We deal with 180 admissions per year. We generally accept babies of 32 weeks gestation or more into our care. In utero transfers are made if gestation is less than two weeks. If intensive care is needed for any reason the baby is stabilised locally and transferred out to a level 3 unit via the neonatal transfer service. We can accept the baby back into our care once intensive respiratory support is no longer required and full milk feeds are tolerated by the baby.

### Visiting for siblings and others

Siblings and grandparents may visit when accompanied by parents. No restriction on visiting times.

### Facilities & Accommodation for parents

Two parent's rooms with sofa bed, tea and coffee making facilities. There is a patient line console in each room.