

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

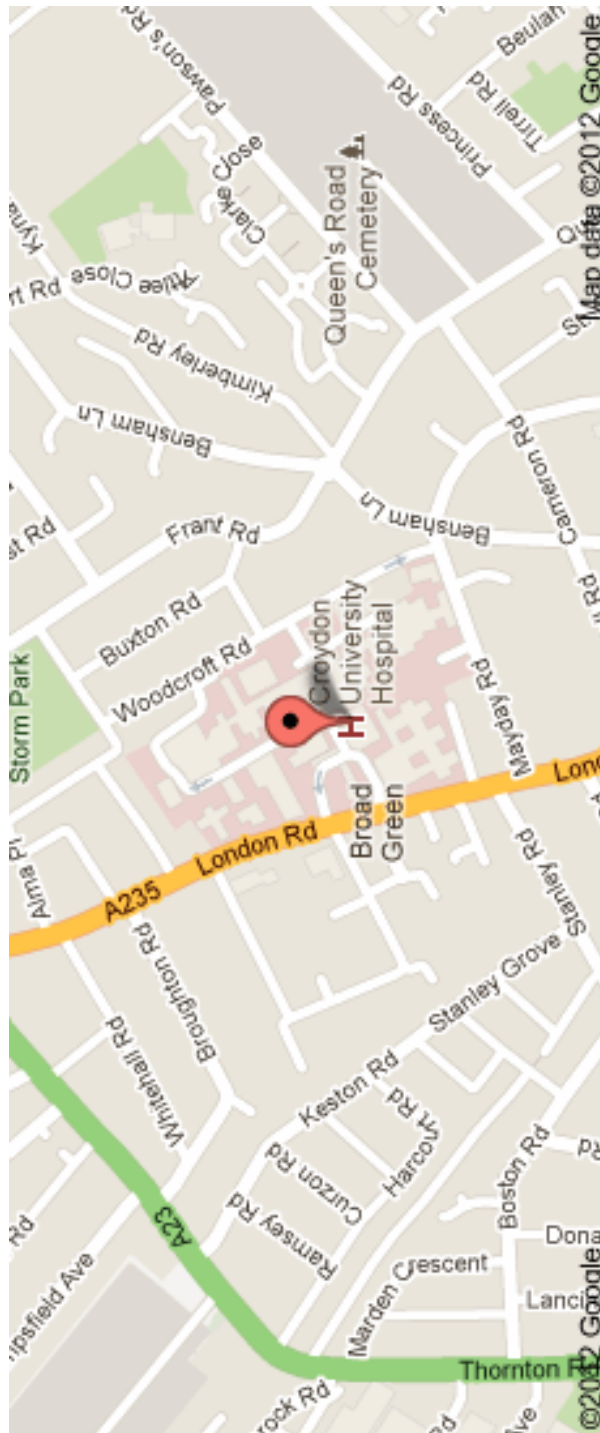
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Croydon Hospital

Acorn Baby Unit

**Mayday Healthcare NHS Trust,
530 London Road,
Croydon,
Surrey
CR7 7YE**

(Map on the back page)

**Tel: 0208 401 3000 (ext 4476)
Direct Tel: 0208 401 9131**

www.croydonhealthservices.nhs.uk

Information on about the Neonatal Unit and local Amenities

Nearest Railway Station

West – Croydon station – London Road, Croydon, cross over road buses (any) will go to Hospital (approx. 1 ½ miles)

Thornton Heath – Brigstock Road, Croydon – cross over road take bus 250 to Mayday.

Nearest Tube Station/Light Railway/Tram

Brixton – bus 109 from outside station

Nearest Bus Stop

London Road, Croydon, directly outside hospital building – various buses

Nearest Coach Station

Victoria Coach Station, Buckingham Palace road, SW1

Parking

No parking on street, allocated visitors can park on hospital site – pay and display

Cash points

2 cash points on hospital site at main entrance

Catering/refreshments

Staff dining room, Burger king, sandwiches also available from the main hospital entrance

Local catering outlets/shops

Local shops along London Road including a Florist, Greengrocer, Baker, Stationery, Newsagents, Chemist and Optician

Access to Religious Support

Hospital Chaplaincy on call service - 24hours. Nominated RC priest, Imam. Other religious leaders are available locally via chaplaincy service.

Access to interpreters

All commonly used languages available immediately via Language line and face to face / sign language

Midwifery care available for mum

Yes - On post-natal ward adjacent to Neonatal unit

Availability of PALS/Patient's Advocacy Service

On hospital site
9 am - 8 pm (Monday – Thursday)
9 am - 5pm (Friday)

Description of Neonatal Unit

Level II unit with capacity for 4 Intensive cots, 5 high dependency cots and 15 special care cots.

Visiting for siblings and others

Open visiting – all visitors must be escorted by parents

Facilities & Accommodation for parents

1 Kitchen, 2 mother and cot rooms, 1 sitting room

If mum is an in-patient à Mum will have a bed on the post natal ward. Unfortunately there are no facilities for dad to room in.

If mum is not an in-patient à Their is limited availability for mum to room in. Unfortunately there are no facilities for dad to room in for mum only.

Any costs associated with accommodation - **No**

Duration of availability - **Short term rooming in only**

Mobile telephone – safe and appropriate area for use –**outside unit**

Catering/refreshments availability – **Yes**

Laundry facilities – **No**

Cooking facilities – **No**

Can siblings stay? - **No**