

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

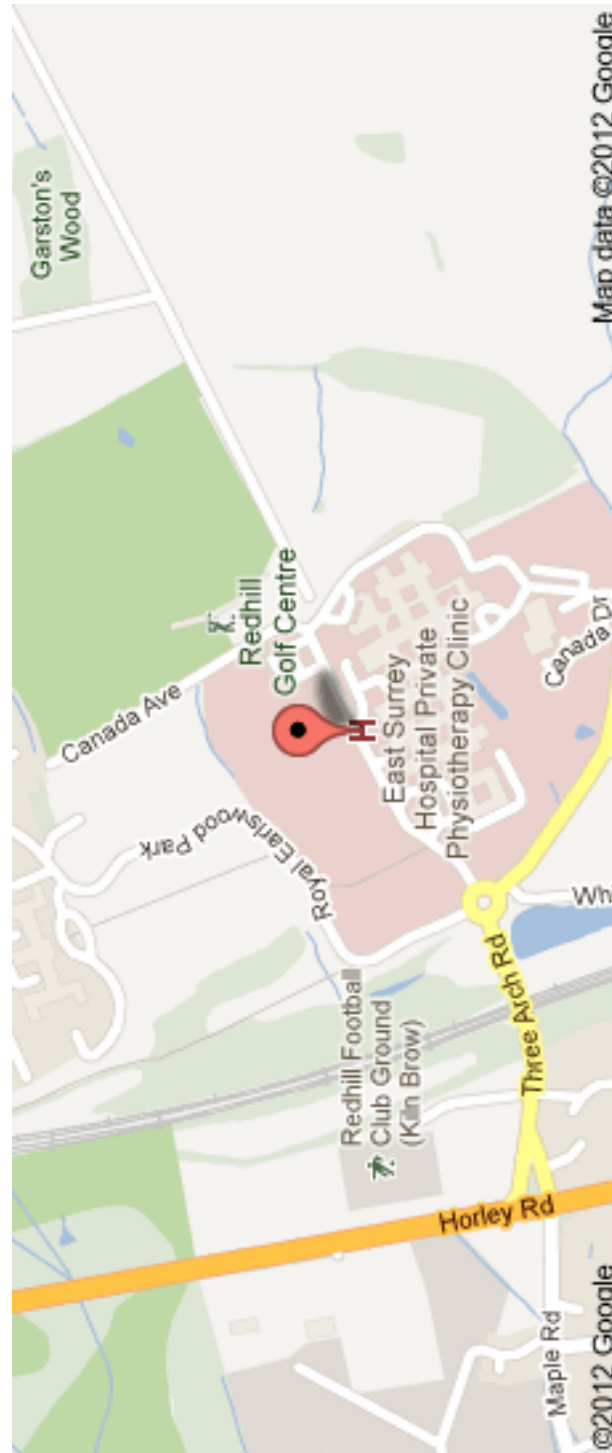
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

East Surrey Hospital

Neonatal Unit

Canada Avenue
REDHILL
Surrey
RH1 5RH

(Map on the back page)

Tel: 01737 768511 (Ext 1765 / 1837)

www.surreyandsussex.org

**Information on about the Neonatal
Unit and local Amenities**

East Surrey Hospital is about two miles south of Redhill, just east of the A23.

Shuttle bus

The Trust operates a shuttle bus service between Crawley (main entrance), East Surrey (east entrance) and Horsham (main entrance) hospitals. This is free for patients, visitors and staff.

Public Transport

East Surrey Hospital is well served by bus services **100, 430 and 435** from Redhill Rail and Bus Stations. The nearest main rail station is in Redhill, just opposite the bus station.

Traveline south-east run an impartial online [journey planner](#) for both bus and rail travel, or alternatively call 0870 608 2 608 [Metrobus web site](#), or call 01293 449191 (routes 430, 435, 100, 303) Northdown buses (route 540) 0208 640 6668

Travel by car

While there is plenty of parking at East Surrey Hospital, it can be busy and spaces can take time to find.

Disabled parking bays are available and are clearly marked.

Car parking charges are shown below. Please note that we now operate a 'pay-on-foot' system. A ticket will be issued on entering the car park. Before leaving, the fee will need to be paid at one of the pay machines inside the hospital. This will validate the ticket to allow exit from the car park.

The pay machines take both coins and notes and give change and can be found close to both the east and west entrances and the A&E entrance.

<u>Length of Stay</u>	<u>Charge</u>
<u>Up to 1 hour</u>	<u>£1.00</u>
<u>Up to 2 hours</u>	<u>£2.00</u>
<u>Up to 3 hours</u>	<u>£3.00</u>
<u>Up to 4 hours</u>	<u>£4.00</u>
<u>4 – 12 Hours</u>	<u>£5.00</u>
<u>More than 12 hours</u>	<u>£25.00</u>

Cash points

Redhill town centre, Horley town centre

Catering/refreshments

Kitchen facilities: Microwave, Toaster.
Canteen
Two shops selling sandwiches ect,
Vending machines

Local catering outlets/shops

Redhill town centre – follow A23 from Hospital

Access to Religious Support

Available on request, Lay preacher visits weekly

Access to interpreters

Maybe accessed on request. Also sign language.

Midwifery care available for mum

There are maternity wards, if mum needs continuing care.

Availability of PALS/Patient's Advocacy Service

Janet Hall – Maple House Ex 6922

Visiting for siblings and others

Open visiting for parents, siblings and grandparents, other visiting restricted 1500-1700 & 1900-2030. A maximum of three visitors at any one time, one of whom must be a parent. No other children allowed.

Facilities & Accommodation for parents

Kitchen
Two parents' bedrooms

There is limited availability for rooming in.

Catering/refreshments availability - **Canteen**

Laundry facilities - **No**

Cooking facilities - **No**

Can siblings stay overnight? - **No**