

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

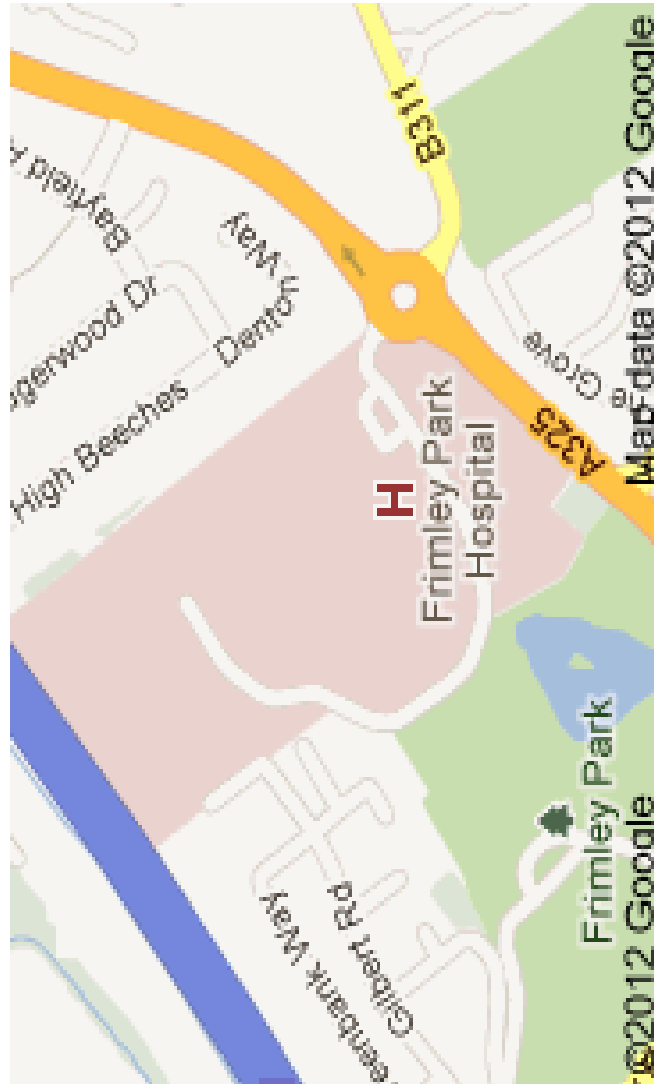
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Frimley Park Hospital

Special Care Baby Unit

**Portsmouth Rd,
Frimley,
Camberley,
Surrey, GU16 7UJ**

(Map on the back page)

**Tel: 01276604604 (Ext 4357) -
01276 604038 (Direct)**

www.frimleypark.org.uk

Information on about the Neonatal Unit and local Amenities

By road

The hospital is best approached via the M3. Exit at Junction 4 and then follow the signs for Frimley / Camberley. At the exit roundabout take the second exit then filter to the left following signs for Frimley (written on the road).

Join the Frimley by-pass taking middle lane. At the roundabout go straight across and the hospital is the first exit on your left at the next roundabout.

From Aldershot /Guildford /Farnham

The hospital is best approached via the Blackwater Valley Relief Road A331. The hospital is sign-posted to Frimley / Camberley from the junction prior to the M3 Junction.

Parking

Car Parking Facilities are available at the Hospital. You are able to buy a seven-day pass or pay on exit at the pay booth.

By rail

Frimley Railway Station is approximately 1/2 a mile from the hospital, which links to London Waterloo Station via Staines and Guildford via Aldershot.

Frimley Station – Out of station turn right along Frimley High Street. At mini roundabout, keep White Hart Pub on your right and walk towards main roundabout turn right pass Zebra crossing towards next Zebra crossing. You will find Frimley Park Hospital in front of you. Takes about 10 minutes.

By bus

Frimley Park can be reached by a number of bus routes.

Church Crookham to Frimley Park Hospital, No13,13B, 14, 14B every hour.

Camberley to Farnborough No 22 every 1/2 hour.

Aldershot to Camberley Nos 49, 501 every 1/2 hour.

By bus continued:-

Staines to Frimley Park Hospital No 5001 every hour.
Lightwater to The Meadows No 530 1 every hour 20 mins

Bracknell to Frimley Park Hospital No 5901 every day.

Useful telephone numbers:

Aldershot Bus Station 0125223322
Camberley Penbroke Broadway 0127662367
Stage Coach Travel Enquiries 01276464501
Tilingbourne Travel Line 01737 223000

Cash points

We have a link machine in the main foyer of the hospital but in Frimley high Street we have all major Banks.

Catering/refreshments

In the main foyer we have Café Glades and also a baguette shop which serve fresh food daily. Also the hospital has a restaurant, which serves hot and cold food. Drinks are available from vending machines. We also provide tea and coffee for the parents in the parent's room

Local catering outlets/shops

Frimley High Street offers a wide range of shops and also restaurants. We also have a Waitrose.

Access to Religious Support

The hospital has a chaplain who is available at the request of the parents and we also can contact other religious faiths

Access to interpreters

We have an interpreter's list of different languages and also sign language is available where appropriate

Midwifery care available for mum

The maternity ward are happy to give mothers post-natal checks if necessary and if needed they may be able to provide a bed if available. We have good liaison with both community midwives and the health visitors.

Availability of PALS/Patient's Advocacy Service

Contact Michele Hughes On 01276 64604 ext 6530

Description of Neonatal Unit

There is a booklet available for parents on arrival to the unit. The booklet has information about the staff and the facilities which are available for the parents.

Visiting for siblings and others

Parents have open access at all times, Grandparent and close family members are also welcome, but we would ask that in all cases, visitors are accompanied by a parent.

Apart from brothers and sisters, we do not allow visiting by young children because of the increased risk of infection.

We also ask you not to bring visitors who may have a cold or are unwell.

Facilities & Accommodation for parents

We have a parent's room, which is available to parents to use during the day. We have coffee and tea facilities with a fridge for parents to keep drinks cool if necessary. We encourage parents to room in before they go home and we are able to provide a bed sofa for the night.

Limited accommodation for parents

No costs associated with accommodation

Mobile telephone use - Not within the unit

No laundry facilities

Microwave, Tea & Coffee facilities available

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