

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

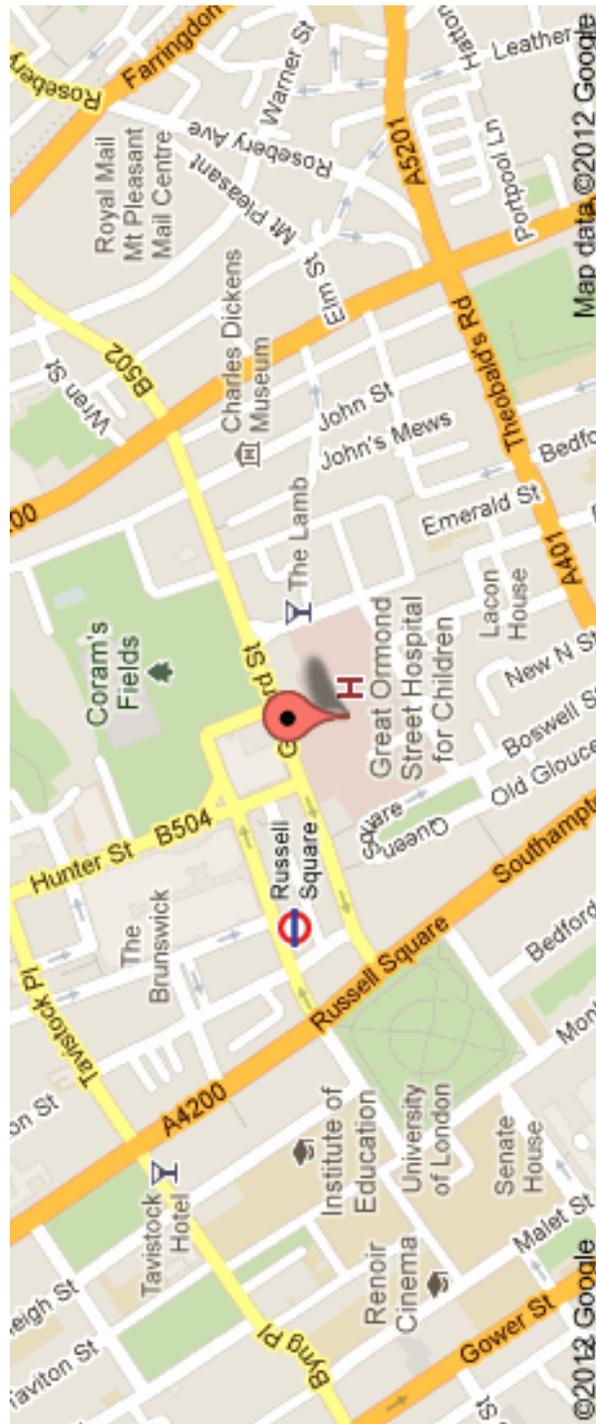
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Great Ormond Street Hospital

Cardiothoracic unit

Great Ormond Street,
London,
WC1N 3JH

(Map on the back page)

**Tel: 0207 405 9200 Ex 8652 / 8828
Direct Line 0207 829 8652 / 8828**

www.gosh.nhs.uk

Information on about the Neonatal Unit and local Amenities

Parking

You can get a parking permit at the main reception desk of the hospital on admission, as long as your baby is in intensive care you can have a permit.

By road

See map.

By Coach

The nearest Coach station London Victoria (2.4 miles)

By rail

Most central London mainline stations are close to the hospital. Euston, King's Cross and St Pancras are all only about 15 minutes' walk from the hospital.

By underground

Russell Square 300 yards (Piccadilly line) and Holborn 500 yards (Central and Piccadilly lines) are both within walking distance.

By bus

Within 15 minutes walk of the Hospital – 7, 8, 17, 19, 25, 38, 45, 46, 55, 59, 68, 91, 168, 188, 242 and 243

Cash points

The closest cash point is just outside the main entrance of the Hospital.

Catering/refreshments

The Lagoon, Level 2 Morgan Stanley Building is open 7 days a week and serves hot and cold food.

Local catering outlets/shops

Restaurants and cafes are situated along Southampton Row, Cosmo Place, Marchmont Street, the Brunswick Shopping Centre and around Russell Square.

Access to Religious Support

C of E, Free Church, Catholic, Jewish and Islamic Chaplains – ask a member of staff on CICU. The Multi-faith room is on Level 2 of the Southwood building. The chapel is on Level 2, VCB building.

Access to interpreters

The staff will arrange for an interpreter for parents. In most cases they require 24 hours notice to book a signing or language interpreter. Out of hours interpreting needs may be carried out via the hospital's telephone interpreting service.

Midwifery Care for newly delivered mothers

A midwifery clinic is held Mondays, Wednesdays and Fridays between 2pm-3.30pm in Weston House. Please speak to your bedside nurse about referring you to the midwife.

Availability of PALS/Patient's Advocacy Service

The PALS office is on the ground floor of the Hospital, opposite the shop. They are open 9am –5pm Monday to Friday. Phone Ex 7862 or email pals@gosh.nhs.uk

Description of Cardiac Unit

The Cardiac Unit is responsible for all aspects of the diagnosis, management and treatment of heart conditions in infants, children and adolescents. Our primary function is to provide fully integrated medical, surgical and intensive care services to children with heart disease, with special reference to neonates and young infants. The unit also has particular expertise in pulmonary, mediastinal, and tracheal surgery, with particular reference to infants and neonates. The unit provides antenatal echocardiographic assessment and counselling for fetal congenital heart disease.

Visiting for siblings and others

Siblings are welcome to visit with parents but no other children may visit as we need to protect the babies from childhood diseases to which they may be especially vulnerable. Two visitors are allowed per bed at any one time. If any visitor, including yourselves, has a cough or cold or if they have been exposed to chicken pox or another infectious disease please discuss with the nurse in charge prior to the visit.

Facilities & Accommodation for parents

We can always accommodate one parent, but can only accommodate both parents if a child is on one of the intensive care units. The service is free and all bed linen is provided, but we will ask you for a returnable deposit. If you have other children who need to stay with you, please call the department for advice as there is limited family accommodation available. The telephone number for the Family Services Department is 020 7813 8151/8152.