

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

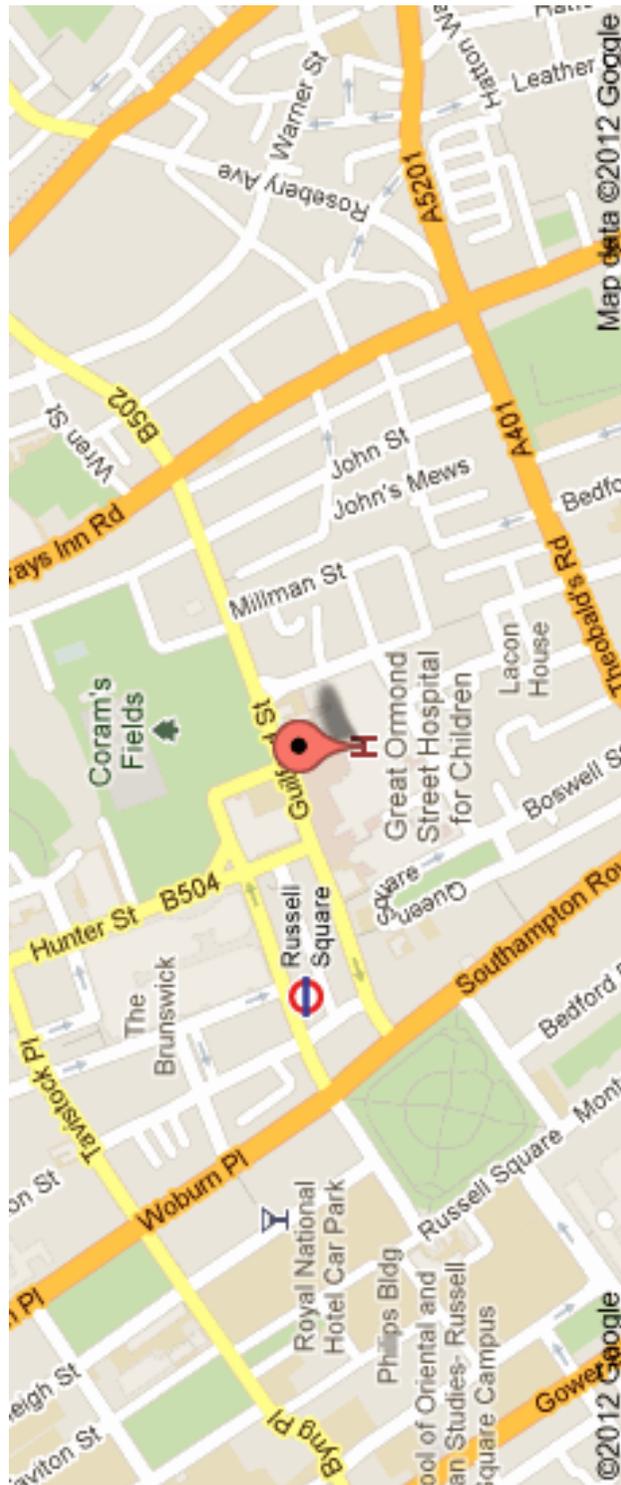
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Great Ormond Street Hospital

**Dolphin Ward,
Neonatal Intensive Care Unit**

Great Ormond Street
London
WC1N 3JH

(Map on the back page)

Tel: 020 7405 9200 Ext. 8812

www.gosh.nhs.uk

Information on about the Neonatal Unit and local Amenities

Parking

You can get a parking permit at the main reception desk of the hospital on admission. As long as your baby is in intensive care you can have a permit.

By road

See map on back page.

By Coach

The nearest Coach station London Victoria (2.4 miles)

By rail

Most central London mainline stations are close to the hospital. Euston, King's Cross and St Pancras are all only about 15 minutes' walk from the hospital.

By underground

Russell Square 300 yards (Piccadilly line) and Holborn 500 yards (Central and Piccadilly lines) are both within walking distance.

By bus

Within 15 minutes walk of the Hospital – 7, 8, 17, 19, 25, 38, 45, 46, 55, 59, 68, 91, 168, 188, 242 and 243

Cash points

The closest cash point is just outside the main entrance of the Hospital.

Catering/refreshments

The Lagoon, Level 2 Morgan Stanley Building is open 7 days a week, serving hot and cold food

Local catering outlets/shops

Restaurants and cafés are situated along Lamb's Conduit Street, Southampton Row, Cosmo Place, Marchmont Street, Brunswick Shopping Centre and around Russell Square.

Access to Religious Support

C of E, Free Church, Catholic, Jewish and Islamic Chaplains – ask a member of staff on PICU / NICU
The Multi-faith room is on level 2 of the Southwood Building.
The Chapel is on Level 2 of the VCB Building.

Access to interpreters

The staff will arrange an interpreter for parents. In most cases they require 24 hours notice to book a signing or language interpreter.
Out of hours interpreting needs may be met via Telephone Interpreting.

Midwifery care available for newly delivered Mothers

A midwifery clinic is held Mondays, Wednesdays and Fridays between 2pm-3.30pm in the Mother's Unit, Mezzanine Floor, Nurses Home.

Availability of PALS/Patient's Advocacy Service

The PALS office is on the ground floor of the Hospital, opposite the shop. They are open 9am –5pm Monday to Friday. Phone Ext 7862 or email pals@gosh.nhs.uk

Description of Neonatal Unit

Dolphin Ward (NICU) has beds for 10 patients, and they are all designated for intensive care. Surgical, Medical and Premature babies are cared for here.

Visiting for siblings and others

Siblings are welcome to visit with parents but no other children may visit as we need to protect the babies from childhood diseases to which they may be especially vulnerable.
Parents can visit at any time (except during the morning ward round). Other visitors can only visit in the presence of one of the parents, and they should leave at 8pm.

Three visitors are allowed per bed at any one time. If any visitor, including yourselves, has a cough or cold or if they have been exposed to chicken pox or another infectious disease please discuss with the nurse in charge prior to the visit. Please also mention any cold sores.

Facilities & Accommodation for parents

The Family Services Department will arrange somewhere for you to stay. We can always accommodate one parent, but can only accommodate both parents if a child is on one of the intensive care units. All bed linen is provided.

If you have other children who need to stay with you, please call Family Services (Ext. 8151) as there is limited family accommodation available.

No costs are associated with accommodation - the service is free, but we ask for a returnable key deposit.