

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)

Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **Great Ormond Street Hospital**

**Great Ormond Street  
London  
WC1N 3JH**

**(Map on the back page)**

**Tel: 0207 405 9200**

**[www.gosh.nhs.uk](http://www.gosh.nhs.uk)**

## Information on about the Neonatal Unit and local Amenities

### **Parking**

You can get a parking permit at the main reception desk of the hospital on admission. Permits are only available to parents if their child is in one of the intensive care units.

### **By road**

See map on back page.

### **By Coach**

The nearest Coach station London Victoria (2.4 miles)

### **By rail**

Most central London mainline stations are close to the hospital. Euston, King's Cross and St Pancras are all only about 15 minutes' walk from the hospital.

### **By underground**

Russell Square 300 yards (Piccadilly line) and Holborn 500 yards (Central and Piccadilly lines) are both within walking distance.

### **By bus**

Within 15 minutes walk of the Hospital – 7, 8, 17, 19, 25, 38, 45, 46, 55, 59, 68, 91, 168, 188, 242 and 243

### **Cash points**

The closest cash point is just outside the main entrance of the Hospital.

### **Catering/refreshments**

The Lagoon, Level 2 Morgan Stanley Building is open 7 days a week and sells hot and cold food.

The hospital shop sells a range of products including newspapers, magazines, sweet and savoury snacks, fresh fruit, drinks, essential toiletries, gifts/toys, greetings cards, and GOSH logo products.

### **Local catering outlets/shops**

Restaurants and Cafes are situated along Lamb's Conduit Street, Southampton Row, Cosmo Place, Marchmont Street, The Brunswick Shopping Centre and around Russell Square.

### **Access to Religious Support**

C of E, Free Church, Catholic, Jewish and Islamic Chaplains – to see a Chaplain please ask a member of staff.

The Multi-faith room is on Level 2 of the Southwood Building.

The Chapel is on Level 2 of the VCB Building.

### **Access to interpreters**

The staff will arrange for an interpreter for parents. In most cases they require 24 hours notice to book a signing or language interpreter.

Out of hours interpreting needs may be met via telephone interpreting.

### **Midwifery care for newly delivered mothers**

A midwifery clinic is held Mondays, Wednesdays and Fridays between 2pm-3.30pm in the Mother's Unit, Mezzanine Floor, Main Nurses Home.

### **Availability of PALS/Patient's Advocacy Service**

The PALS office is on the ground floor of the Hospital, opposite the shop. They are open 9am –5pm Monday to Friday. Phone Ext 7862 or email [pals@gosh.nhs.uk](mailto:pals@gosh.nhs.uk)

### **Visiting for siblings and others**

Siblings are welcome to visit with parents but no other children may visit as we need to protect the children from childhood diseases to which they may be especially vulnerable. Two visitors are allowed per bed at any one time. If any visitor, including yourselves, has a cough or cold or if they have been exposed to chicken pox or another infectious disease please discuss with the nurse in charge prior to the visit. Please ask ward staff for specific visiting hours.

### **Facilities & Accommodation for parents**

The Family Services Department will arrange somewhere for you to stay. This may be on the ward but some wards are unable to accommodate parents at the bedside. We can offer you somewhere to stay elsewhere in the hospital or in the surrounding area, but you will usually have to share a room.

We can always accommodate one parent, but can only accommodate both parents if a child is on one of the intensive care units. The service is free and all bed linen is provided, but we will ask you for a returnable deposit.

We now have a patient hotel at GOSH with rooms available for certain groups of patients. Please ring the ward or department (the number is in your appointment or admission letter) for further details.

If you have other children who need to stay with you, please call the department for advice as there is a Sick Children's Trust house nearby, but availability is limited. The department has a [list of options, if you would like to stay in a local hotel](#).

The telephone number for the Family Services Department is 020 7813 8151/8152. They also have a fax machine - 020 7813 8436.