

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **Homerton Hospital**

Neonatal Unit

Homerton Row,  
Hackney,  
E9 6SR

**(Map on the back page)**

Hospital: 020 8510 5555  
Ext. 7364 or 7906

Direct Number: 020 8510 7361

[www.homerton.nhs.uk](http://www.homerton.nhs.uk)

## Information on about the Neonatal Unit and local Amenities

### Parking

There is very limited parking available on site. Street parking is available nearby.

### Nearest Railway Station

Homerton (Silverlink Metro Line)

### Nearest London underground

Stratford (Central Line)

### Nearest Bus Stop

Homerton Row (236, S2, 276, W15, 394, 242)  
See map for details of other bus routes

### Cash points

There is an on-site cash-back facility available. Nearest cash machines/banks on Mare Street, Hackney, approximately 10 minutes walk from hospital

### Catering/refreshments

On site restaurant and cafes/League of Friends tea bar

### Local catering outlets/shops

Most shops/catering outlets situated on Mare Street. A few take-away restaurants available locally

### Access to Religious Support

Multi-faith Spiritual and Pastoral Care team based in hospital.

### Access to interpreters

Language advocacy service available during office hours. Also access to Language Line for telephone interpreting.

### Midwifery care available for mum

If a mum is discharged from unit where she delivered, and she is to be resident at Homerton, she should be referred to the Community Midwives at Homerton who will provide post natal care for her. If mum is not resident then midwifery care will be provided by her local midwifery team.

### Availability of PALS/Patient's Advocacy Service

Available 9am to 5pm Monday-Friday. Contact 020 8510 7315 or visit Health Shop situated in main entrance of hospital.

### Visiting for siblings and others

Parents/carers are welcome to visit at any time. During the winter months when colds and flu are more common, we may restrict the visiting of children under five to ensure the well being of all babies in our care. **Further details are available in our parent's booklet.**

### Facilities for Parents and other visitors

There is a sitting room/kitchenette area situated adjacent to the unit for parents. The kitchenette is equipped with a microwave, fridge and kettle.

### Accommodation for parents

Accommodation for parents is limited. There is one double and one single bedroom with shared toilet and shower facilities. The sitting room and kitchenette area are shared with other parents. The rooms are situated adjacent to the Neonatal Unit. There is no cost associated with the use of rooms.

If mum is admitted as an in-patient it is possible for dad to stay in one of the parent's room. At the present time it is not possible for siblings to stay.

There are phones in each bedroom for incoming calls and internal use only; there is a pay phone on the corridor close to the Neonatal Unit. Mobile phones can be used in this area and outside the Neonatal Unit.

There are no laundry facilities for parents on the Neonatal Unit but there is a launderette within 5 minutes walking distance of the hospital.

Unfortunately, due to the limited space available preference is given to parents whose baby is very sick and those who have to travel long distances to visit.

### Unit Who's who

Consultant Medical Staff:

- Professor Kate Costeloe
- Dr Shahid Husain
- Dr Swee Fang
- Dr Elia Maalouf
- Dr Narendra Aladangady
- Dr Ravi Prakash
- Dr Paul Fleming