

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

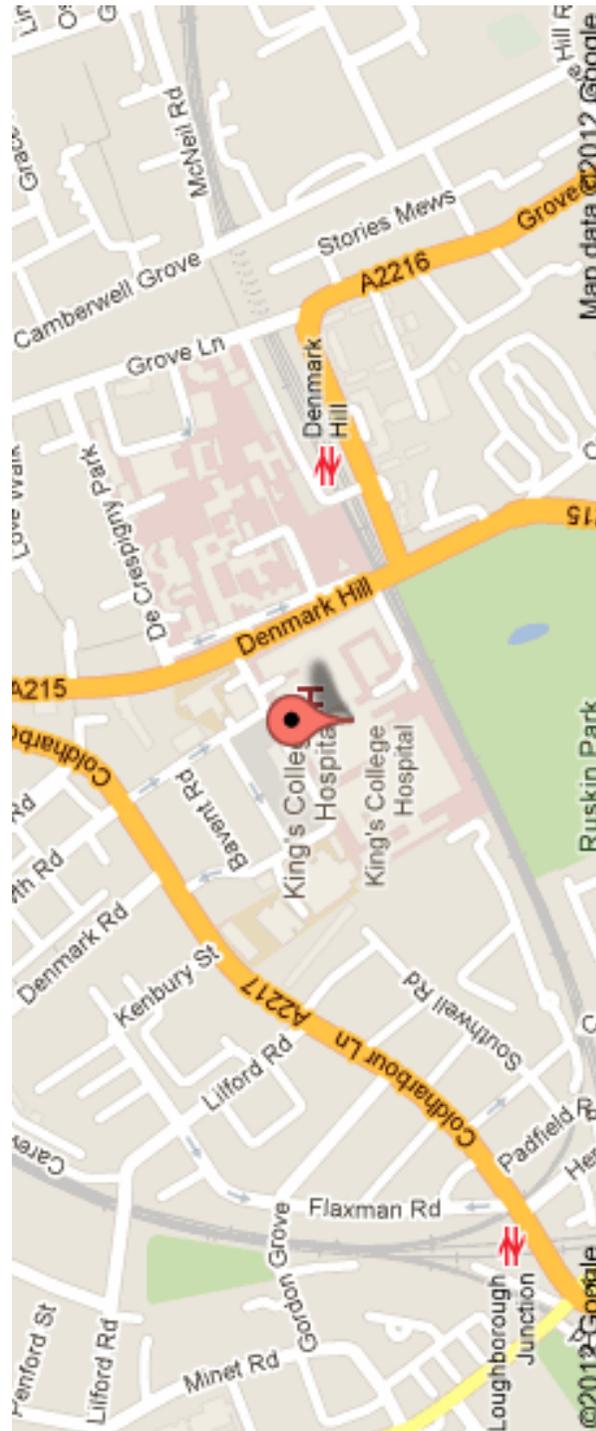
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Kings College Hospital

The Newborn Unit

4th Floor,
Golden Jubilee Wing
Denmark Hill,
London,
SE5 9RS.

(Map on the back page)

Tel: 020 7346-3553
Fax: 020 7346-8284

www.kingsch.nhs.uk

Information on about the Neonatal Unit and local Amenities

By Bus

The hospital is serviced by a number of buses. Those that stop outside the hospital include: 35, 40, 42, 45, 68, 176, 185, 345, 468, 484 and P15 as well as the night buses N35, N68 and N176. New low-floor easy access buses run on the 42, 45, 68, 345 and 468 routes.

For map of Bus routes see:

www.kingsch.nhs.uk/patient/busmap.pdf

By rail

The nearest rail station to the hospital is Denmark Hill Station, with regular direct rail links to central London at Blackfriars, London Bridge and Victoria, as well as to principal places in south east London such as Bromley South, Catford, Lewisham and Peckham Rye.

The hospital is about 5 minutes walk from Denmark Hill Station. Loughborough Junction Station (Thameslink services to London Blackfriars via Elephant and Castle) is approximately 12 minutes walk away.

For more information on train journeys, visit the Rail-track website or call National Rail Enquiries on 08457 48 49 50.

By car

Car parking spaces close to King's College Hospital are very limited. We cannot make any guarantee that a parking space will be available and recommend that you consider using public transport instead. If a car is the only suitable form of transport for your visit here, please consider using a cab or asking a friend or relative to drop you at the hospital. There are free-phones in the hospital for booking return cabs. Parking is available in the main car park on Caldecot Road at a charge of £2 per hour or part hour. All revenues from parking fees go towards patient care. Please bear in mind that as spaces are limited there are sometimes queues for this carpark.

There are some spaces for registered disabled drivers (an orange badge must be displayed) in the car park immediately in front of the Bessemer Road entrance. There is no charge for these spaces. If no spaces are available here, disabled drivers may use the main car park, but the normal fees apply. Orange badge holders may also park free of charge in the roads around the hospital.

If you are coming to King's College Hospital from out of London, the nearest motorway junction is J1 of the M4. You can use the route planning services on www.rac.co.uk to help plan your trip to the hospital.

Cash points

NatWest - in the main hospital corridor
Lloyds and Barclays - 600 yards away in Camberwell Green

Catering/refreshments

Breakfast 07.30 - 10.30

Lunch 12.00 - 14.30,

Supper 17.00 - 20.00

A variety of food and beverages are available, including meals and snacks.

Strollers cafe is open between 10.30 - 17.00.

Local catering outlets/shops

Local shops are 600 yards away at Camberwell Green; There are branches of McDonalds in Camberwell Green, Nando's on the way to Camberwell Green, and there are many other restaurants in this area.

Access to Religious Support

The Hospital Chaplaincy is comprised of a team of full and part-time chaplains representing the Church of England, Roman Catholic and Free Churches. Representatives of other faiths are available when needed. The chaplains are available for any patient, relative, friend or staff member and aim to respect individual beliefs and to be supportive to all, of any religious denomination or none.

St Luke's Chapel is situated on the first floor of the Cheyne Wing and is open every day. The multi-faith prayer room (with ablution area) is adjacent to the chapel. The following services are offered

- Tuesday 1pm: Lunchtime Prayers
- Thursday 1pm: Holy Communion
- Sunday 3pm: Mass

Access to interpreters

The following are available: Interpreters for pre-booked face to face consultations; Telephone interpreting for urgent situations when it isn't possible to pre-book an interpreter to come on site (24 hours a day); Translators for the deaf and hard of hearing RNID/RAD interpreters

Midwifery care available for mum

The hospital has a full obstetric service, based in William Gilliat Ward

Availability of PALS/Patient's Advocacy Service

The PALS team offer support, a wide variety of information and advice to patients, carers and visitors. They can help to sort out problems or concerns through liaison with hospital staff. They can also guide people to the hospital complaints process or to external independent advocacy services if more appropriate. Any views or comments about experience of the hospital services are warmly welcomed and will be used to help improve and develop future services. The team may be contacted by telephone, e-mail or by calling into the office which is situated on the ground floor, Hambleden wing, near the help desk. Arrangements can be made to visit patients on the ward, in departments or on any of the hospital sites. The service is available 09.00 - 18.00 Monday to Friday.

Description of Neonatal Unit

A booklet is available. Please ask for a copy on the ward.

Visiting for siblings and others

Open visiting

Facilities & Accommodation for parents

There is a parents' sitting room with coffee making facilities. There is a seating area at the reception desk, with drinking water available.

With regards to rooming in, there are limited facilities for both parents. For more information please ask on the ward.