

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

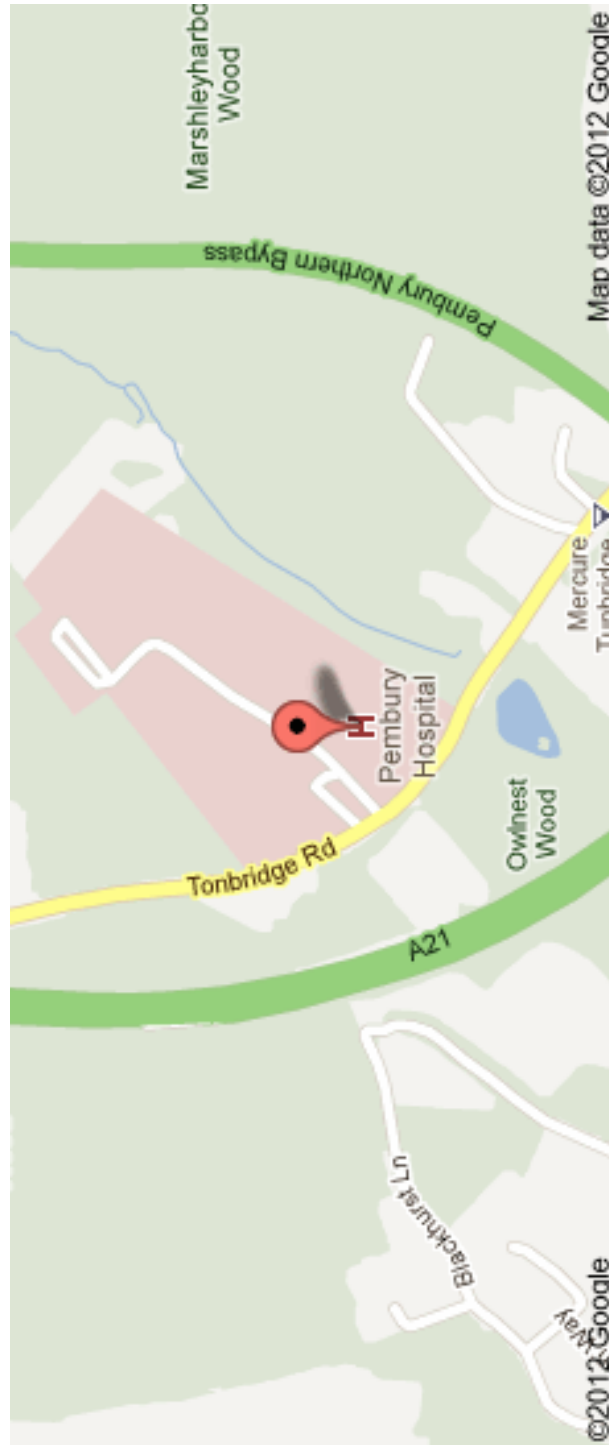
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **Pembury Hospital**

### ***Neonatal Unit***

**Tonbridge Road  
Pembury  
Tunbridge Wells  
Kent  
TN2 4QJ**

**(Map on the back page)**

**Tel: 01892 823 535 Ext 3359 / 3360**

**[www.mtw.nhs.uk](http://www.mtw.nhs.uk)**

## Information on about the Neonatal Unit and local Amenities

### By train

The nearest station is High Brooms - about 3km (two miles) from the hospital.

### By car

Situated to the northeast of Royal Tunbridge Wells, close to the A21, Pembury is easily accessed via the UK motorway network.

### Car parking

Parking is available in the main pay and display car park to the rear of the hospital. Please bring small change for the machines. There are free parking bays for disabled drivers who hold blue badges. \*Please note that the hospital cannot be liable for any damage to vehicles or property while parked in the hospital grounds.

### By bus

The following buses stop in the hospital grounds:

- 6 (Paddock Wood & Maidstone)
  - 296 (Paddock Wood)
  - 297 (Tenterden)
- 278 (to Paddock Wood) stops opposite the hospital.  
Contact Arriva on 08706 082608 for information about bus times.

### Cash points

One at Tesco supermarket, in Pembury. This is within walking distance from hospital.

### Catering/refreshments

League of Friends Hospital Shop in hospital grounds  
Hospital "Choices" Restaurant open 8am-8pm 7 days a week.

8-10.30 cooked breakfast / 12-2.30 lunch / 5.30-8.00pm Evening meal

### Local catering outlets/shops

The Camden Arms	1 High Street, Pembury
Black Horse Inn	12 High Street, Pembury
Takeaway food	
Fish & Chips	8 High Street, Pembury
Happy Days	2 High Street, Pembury
Chinese & Thai	89 Hasting Road, Pembury

### Access to Religious Support

Anglican: Paul Plumley 01892 823535 ext 3920  
R.C. Geoffrey Pointer via switchboard  
Care teams & volunteers used and all faiths can be accommodated 24 hrs / day, 7 days a week.  
Sally Seymour women & Childrens health team leader.

### Access to interpreters

In house including sign language  
If language unavailable community interpreting services used @ 01634 335578

### Midwifery care available for mum

Maidstone & Tunbridge wells NHS trust midwifery staff @ Pembury & Maidstone sites

### Availability of PALS/Patient's Advocacy Service

Karen Beesley, PALS Officer Tel: 01892 672953,  
Fax 01892 672954. email [PALS.Twells@MTW-TR.NHS.UK](mailto:PALS.Twells@MTW-TR.NHS.UK)

### Description of Neonatal Unit

12-15 cots. Includes designated 3 intensive care & 5 high dependency cots

### Visiting for siblings and others

Open visiting hours. All siblings welcome, no other children. Parents & their agreed adult family / friends.

### Facilities & Accommodation for parents

Sitting room available on unit for parents & their visitors

If mum is an in-patient: **Mum will have a bed on the post natal ward. It may Be possible for day to stay.**

If mum is not an in-patient: **Their is limited availability for mum & dad to room in.**

Any costs associated with accommodation - **No**

Duration of availability - **Short term rooming in only**

Mobile telephone – safe and appropriate area for use –**outside unit**

Catering/refreshments availability - **Yes**

Laundry facilities - **No**

Cooking facilities - **Microwave**

Can siblings stay? - **No**