

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

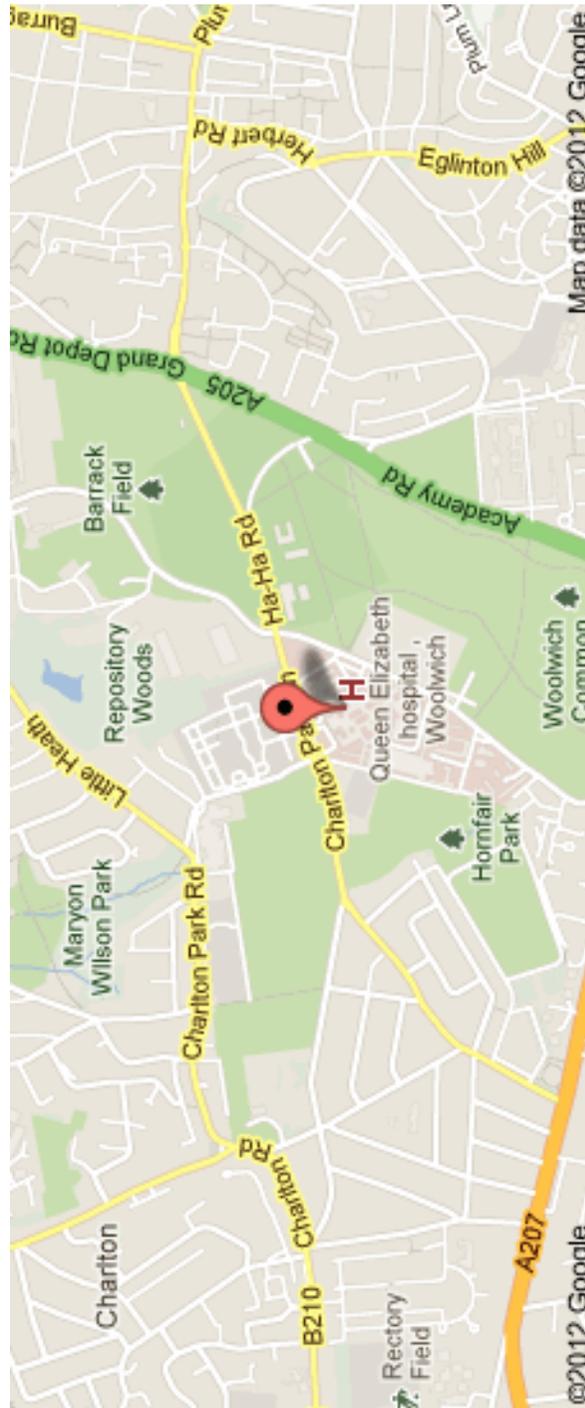
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

Queen Elizabeth Hospital

Neonatal Unit

Queen Elizabeth Hospital
Stadium Road
Woolwich
London,
SE18 4QH

(Map on the back page)

**Direct dial number 020 8836 4530/4531
Hospital phone number 020 8836 6000**

www.

Information on about the Neonatal Unit and local Amenities

Parking

Car Parking is very limited. Visitors are encouraged to use public transport wherever possible.

Parents can obtain a 7 day pass, instead of paying for parking on a daily basis. The cost of this special pass is £10. Please ask nursing staff for an application form.

By rail

Charlton or Woolwich Arsenal Station on [Connex South East](#).

Connex South East route goes from Cannon Street, Charing Cross, Waterloo East and London Bridge to Dartford.

By London underground

North Greenwich Station (at the Dome) on the [Jubilee Line](#)

By bus

161 Woolwich - Eltham - Chislehurst - North Greenwich

178 Woolwich - Kidbrooke – Lewisham

244 Abbey Wood - Woolwich - Queen Elizabeth Hospital

291 Queen Elizabeth Hospital - Woolwich - Plumstead

386 Woolwich - Brook Estate - Greenwich

469 Woolwich Common - Erith - Bexleyheath

486 North Greenwich - Queen Elizabeth Hospital - Welling - Bexleyheath

Cash points

Main reception area

Catering/refreshments

Main reception area- Cafeteria 8am -6pm
Shop 8am – 8pm

Restaurant on first floor 7am -8 pm

Local catering outlets/shops

As above

Access to Religious Support

Chapel available – enquiries at main reception

Access to interpreters

Available on request

Midwifery care available for mum

Available on postnatal wards

Availability of PALS/Patient's Advocacy Service

Main Reception available 8.30am – 5pm
Telephone number: 02088364592

Description of Neonatal Unit

Babies are with us because they are rather unwell or they were born too early. The length of stay depends on each individual baby's requirement. The room is full of monitors and technical equipment which are designed to keep baby warm, monitor bodily functions and to support their breathing.

Whilst it may take you a while to become accustomed to the Special Care environment, it is normal for doctors, nurses and other staff on the unit; they are skilled in giving the best possible care to your baby.

Visiting for siblings and others

You are able to visit as long and often as you like. Entry is controlled by CCTV and door release mechanism. You will be asked which baby you want to see before being admitted. Once inside please let the nurses know you are there before going to see your baby.

Facilities & Accommodation for parents

Waller room is a bedroom with ensuite facilities. This allows parents to care for their baby completely themselves and knowing there is a nurse or doctor not far away should they need any help.

This facility is available to parents prior to home discharge of their baby that might still require complex needs at home.