

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

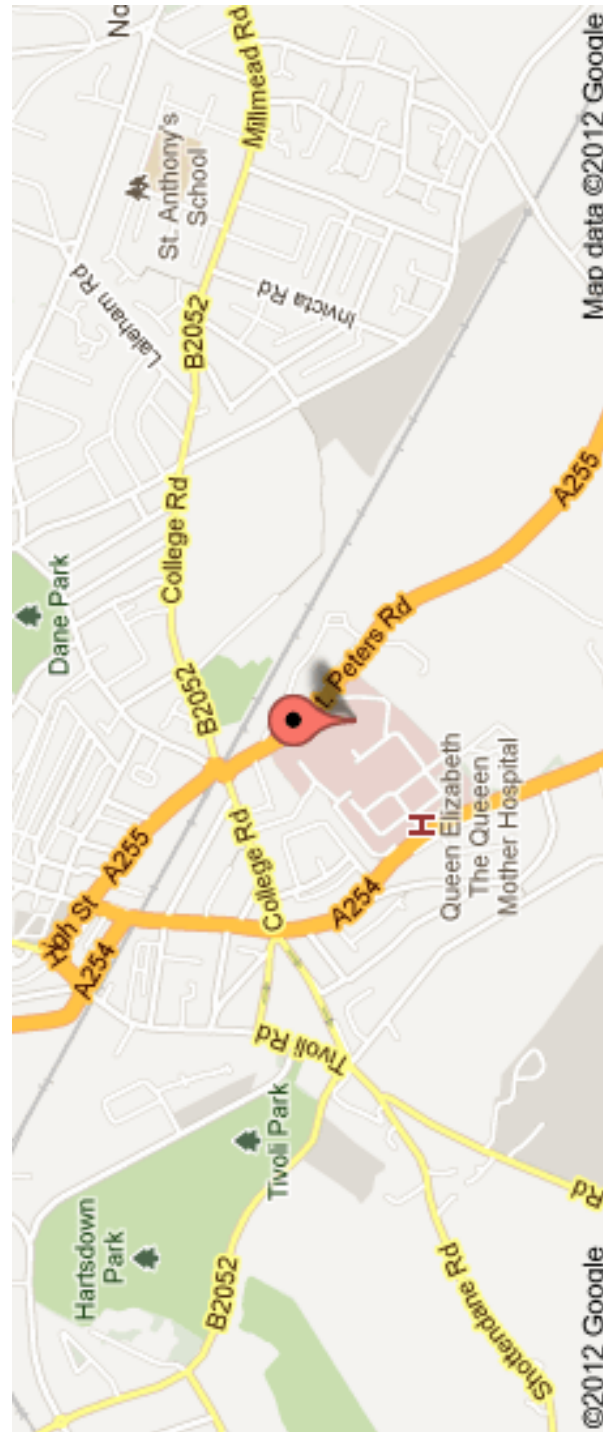
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **Queen Elizabeth Queen Mother Hospital**

### ***Neonatal Unit***

St Peters Road  
Margate  
Kent  
CT9 4AN

(Map on the back page)

**Direct Tel: 01843234260**

**[www.ekhuft.nhs.uk](http://www.ekhuft.nhs.uk)**

## Information on about the Neonatal Unit and local Amenities

### By Car

#### **From London:**

Take the M2 to its end and join the A299 towards Margate. Travel to the St Nicholas Roundabout and turn left onto the A28 to Margate.

At Westbrook turn right onto George V Avenue (signs for Hospital). Continue to junction with Hartsdown Road, turn right. Continue to traffic lights and turn immediately left into Tivoli Road, then first right onto Beatrice Road. Continue to traffic lights and turn right onto Ramsgate Road A254. Travel for about 300 metres and the hospital is on your left.

#### **From Ashford & Canterbury:**

From Ashford take the A28 to Canterbury and stay on the A28 towards Margate. Follow directions given above from \*.

#### **From Folkestone & Dover:**

From Folkestone take the A20 to Dover and join the A2. Travel for 2 miles and leave by the slip road onto the A256. Travel towards Ramsgate and then Broadstairs and at the roundabout, junction with the A254 turn left onto Dane Court Road A254. The hospital is about 1.5 miles on your right

### Parking

Pay and Display car parking is available

### By rail

There are a number of train stations in the Thanet area with Margate being the nearest, but you will need to take either a taxi or bus to get to the hospital

### By bus

Service 9 operates between Canterbury and Margate and along with the Thanet Loop service and service 36 all stop at the hospital. Please call Stagecoach on 0870 608 2 608 for more timetable information.

### Cash points

Ramsgate road entrance Link cashpoint

### Catering/refreshments

Fair seasons Restaurant open to public and staff

### Local catering outlets/shops

There is a small general shop and flower shop at Ramsgate road entrance

### Access to Religious Support

Switchboard keep a list of representatives from all faiths if required. Rev Dr Paul Kirby is the hospital chaplain that can be contacted via switchboard

### Access to interpreters

Available on request

### Midwifery care available for mum

Available on Kingsgate ward

### Availability of PALS/Patient's Advocacy Service

Mandy Carliell and Kim Wilson  
Email: [mandy.carliell@ekht.nhs.uk](mailto:mandy.carliell@ekht.nhs.uk) or [kim.wilson@ekht.nhs.uk](mailto:kim.wilson@ekht.nhs.uk)  
Phone 01843 234234.

### Description of Neonatal Unit

There are 14 cot spaces available two of which are high dependency. The units takes care of infants that are of a gestation of 30 weeks and over

### Visiting for siblings and others

Siblings are welcome to visit their baby brother/sister. Other children under 16 years of age are not allowed. Visiting hours for parents and siblings 10am – 8pm. Other visitors 4pm -8 pm. Rest period for mums and babies 1pm – 3pm.

### Facilities & Accommodation for parents

Two rooms for resident mothers. A small kitchen on the unit is available to make tea and coffee.