

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

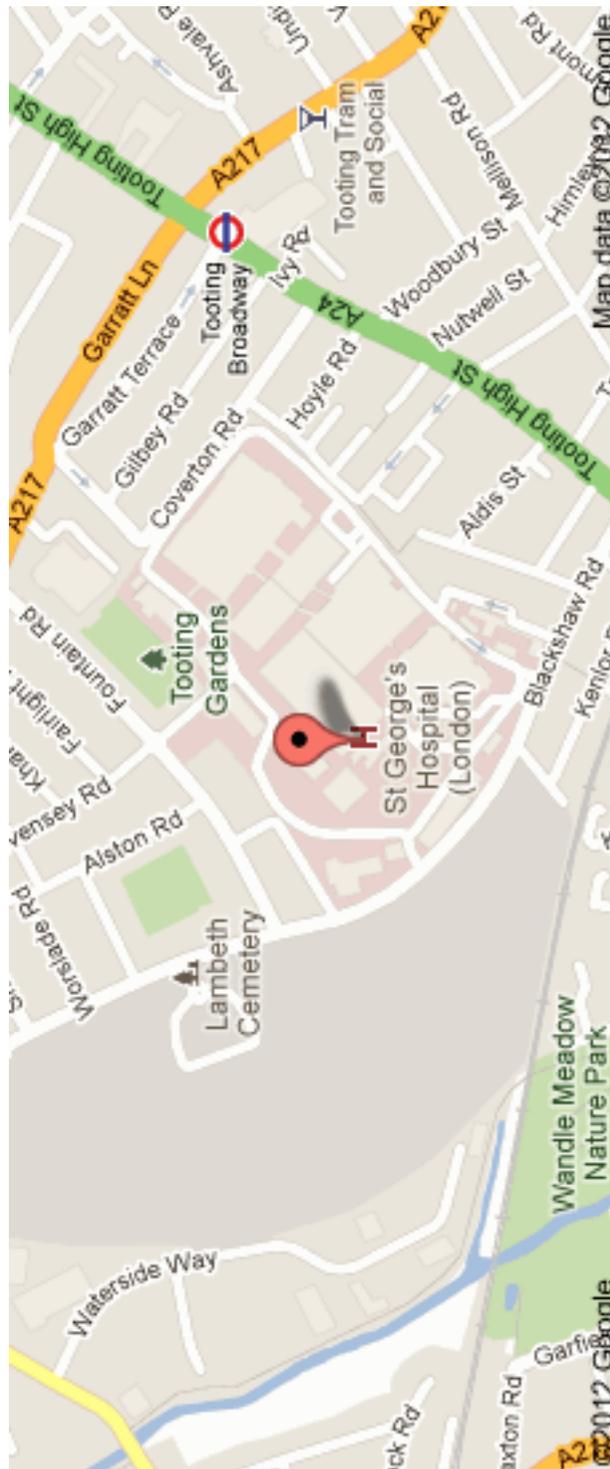
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **St Georges Hospital**

*Neonatal Unit*

**Blackshaw Road  
Tooting  
London  
SW17 0QT**

**(Map on the back page)**

**Tel: 020 8672 1255  
Tel direct: 0208 725 1937**

**[www.st-georges.org.uk](http://www.st-georges.org.uk)**

## Information on about the Neonatal Unit and local Amenities

Our main entrance is in Blackshaw Road. Other pedestrian entrances can also be found in Cranmer Terrace, Effort Street (6am to 10pm) and Cambole Road (7am to 6pm). The Neonatal Unit is on the 1<sup>st</sup> Floor of Lanesborough Wing.

### Tube

Tooting Broadway underground station on the Northern Line is ten minutes walk from the main pedestrian entrance on Effort Street.

### Buses

There are a variety of buses which will bring you to St. George's. Please see attached sheets.

### Car Parking

Car parking at St. George's Hospital is limited. Parking on the perimeter is restricted to staff and disabled badge holders. Visitors may use the Pay and Display car park situated at the junction of Blackshaw Road and Maybury Street. Access to the car park is via Blackshaw Road.

St. George's Hospital operates a Pay on Exit Car Park. The charges for parking are displayed at the entrance, and are paid on exit:

- £2 for the first hour with half hourly rates after that

- £20 for 6 hours and over / daily rates
- £10/week concessions are available for parents whose baby is on the neonatal unit. Please ask the receptionist or nurse looking after your baby for more information when you visit.

The car park is not run as a commercial operation. All money raised goes directly to support the work of the hospital. Parking attendants do patrol the grounds and can wheel clamp any vehicle parked in an unauthorised area. The release fee is £35.00.

Disabled parking is available free of charge to drivers displaying a disabled driver's permit, in:

- any of the reserved disabled spaces available near the entrances of each of the hospital wings

- any white-painted bay on the perimeter road around the hospital. These bays have numbers painted on them and are designated for staff and disabled badge holders (this does not include the bays allocated for doctors).

### Cash points

Cash points are located in the main hospital entrance as well as the medical school foyer.

### Catering/refreshments

Canteen opens all day for drinks and sandwiches. Also serves breakfast, lunch and dinner. Food vouchers paid for by the Units' Charity 'First Touch' are available for those mothers rooming in.

### Local catering outlets/shops

Marks and Spencer and paper shop in main entrance.

### Access to Religious Support

C of E, R.C., Jewish and Free church available on-site.

All other faiths will need to arrange to bring their own minister.

### Access to interpreters

Face to face interpreting services and language line are available.

### Midwifery care available for mum

Post Natal ward 4<sup>th</sup> floor Lanesborough wing.  
Post Natal Clinic, Fountain Suite, Kinghtsbridge Wing

### Description of Neonatal Unit

The unit has capacity for 39 cots and is the lead centre for SWL Perinatal Network providing medical and surgical care for pre-term and sick term infants. We also provide teaching for Nurses, Medical students and doctors.

### Support for Parents

The unit employs two Family Centred Care Coordinators and a Counsellor. An informal support group also meets fortnightly at a local venue.

### Visiting for siblings and others

Open visiting 24 hours a day except during handover and ward rounds to maintain confidentiality. All visitors must be accompanied by parents however, parents can specify who may visit unaccompanied. Restrictions to siblings visiting applies during the winter months due to respiratory viruses.

### Facilities for parents

A family room with comfortable seating, dining table and chairs, TV, Microwave, fridge, hot water, milk, tea and coffee are available. Play area and children toys and a large number of parents' information leaflets are also available. There are no laundry facilities on the unit.

### Mobile Phones

The use of mobile phones to make or receive calls in the nurseries is not allowed. However if the phone is on silent, text messages can be received and sent. Always gel hands after touching a mobile phone.

### Accommodation for parents

A limited number of rooming in bedrooms are available on the Unit. These are generally used prior to baby's discharge, for parents of extremely ill babies or those who live a long way away and need to be close to their baby for a couple of days. These rooms are not suitable for siblings and only two rooms can accommodate partners. Availability and duration of stay in these rooms varies depending on the needs of all parents and babies on the unit but usually use can be facilitated for 2 – 3 days.

Further accommodation is available at the Ronald McDonald House located within St. George's Hospital grounds. This accommodate is managed by the RMH Trustees.