

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

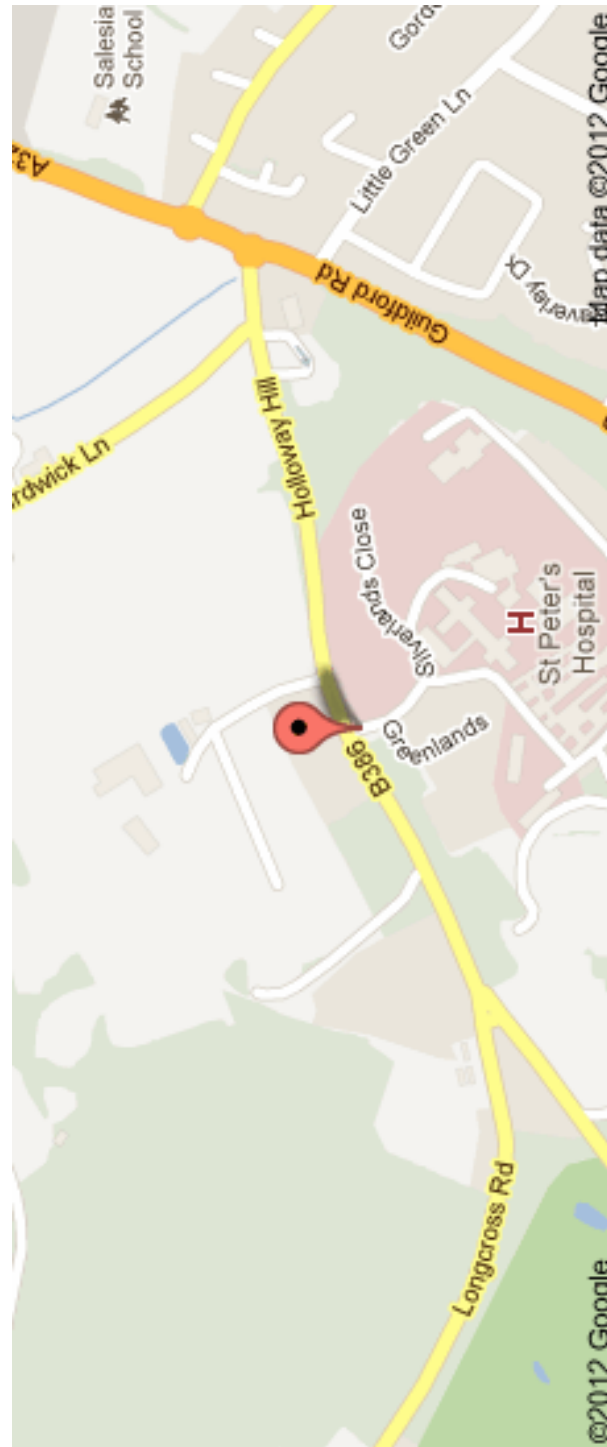
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **St Peter's Hospital**

### **Neonatal Unit**

**Abbey Wing, 3 Floor,  
Guildford Road  
Ottershaw  
Chertsey  
KT16 OPZ**

**(Map on the back page)**

**Tel: 01932 722667**

**[www.ashfordstpeters.nhs.uk](http://www.ashfordstpeters.nhs.uk)**

## Information on about the Neonatal Unit and local Amenities

### **By road**

From M25 Exit at Junction 11, follow signs to Chertsey along St Peters way. The Hospital signposted from the exit.

### **Parking**

Visitor's car park in front of Abbey Wing – cost £4 for weekly pass or £10 for a three week pass.  
2<sup>nd</sup> car park for visitor in front of departmental block (same cost).

### **By bus**

Chertsey – taxi or walk (30 mins)  
Weybridge – Peter bus 4 to hospital – (Peter bus is a regular fully accessible minibus service linking St.Peters Hospital with Hersham, Walton, Weybeidge and Addlestone)  
Egham – Peter bus 3 to hospital

### **Cash points**

Main entrance to departmental block (out patients)

### **Catering/refreshments**

WRV abbey wing café  
10 – 4 pm Monday-Friday  
2 - 4.30 pm Saturday and Sunday

League of Friends café  
8.30 – 5pm main entrance departmental block.

Choices restaurant  
7 – 19.45 pm

### **Local catering outlets/shops**

Newsagent / small market in departmental block (league of Friends) 9-5 Mon -Friday

### **Access to Religious Support**

Hospital Chapel and Chaplain on site and make regular visits.  
C of E, Anglican and RC – visits by arrangement

### **Access to interpreters**

Trust has shift list of interpreters and access to all language interpreters via phone

### **Midwifery care available for mum**

With in maternity department (Abbey Wing) by Midwives

### **Availability of PALS/Patient's Advocacy Service**

Located on St Peters Hospital Site  
Monday to Friday 09.00 – 17.00  
tel 01932 723553

### **Description of Neonatal Unit**

The NICU at St Peters has 24 cots of which 5 are for those requiring intensive care. The rooms are designed to give different levels of care. Room 6 is for those requiring intensive care. Your baby may be transferred to the transitional care ward as their condition improves.

### **Visiting for siblings and others**

Between 15.00 – 19.00 with at least one parent

### **Facilities & Accommodation for parents**

We have a parents room on the unit which contains a comfortable sofa, television and facilities for making tea and coffee.

Parents accommodation can be provided in a suite attached to NICU (2 double and 2 single bedrooms and communal facilities). This is free of charge and for unspecified time. Siblings cannot stay.

Mobile telephone can only be used in the parents suite.

Catering/refreshments available -drinks on NICU, café in Abbey Wing and Main Hospital

No laundry facilities

Cooking facilities – Microwave only / toaster / Kettle