

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

St Thomas Hospital

Neonatal Unit

St Thomas' Hospital

Lambeth Palace Rd

London SE1 7EH

(Map on the back page)

Tel: 020 7188 7188

www.guysandstthomas.nhs.uk

Information on about the Neonatal Unit and local Amenities

By tube

The nearest tube stations to St Thomas' Hospital are:

- Westminster - District, Circle and Jubilee lines (10 minutes' walk)
- Waterloo - Bakerloo, Jubilee and Northern lines (15 minutes' walk)
- Lambeth North - Bakerloo line (15 minutes' walk)

By bus

The following bus routes serve St Thomas':

12, 53, 148, 159, 211, 453 - stop at Westminster Bridge Road

77, 507, 705, N44 - stop at Lambeth Palace Road

3, 344, C10 - stop at Lambeth Road (15 minutes' walk)

76, 341, 381, RV1 - stop at York Road

N12, N44, N53, N148, N155, N159, N381 and **N453**

-Night buses stop at Westminster Bridge Road

N3 Night bus stops at Lambeth Road

By train

Waterloo, Waterloo East, Victoria and Charing Cross are the nearest railway stations. For further information, please call National Rail Enquiries on 08457 484950 or visit their website at <http://www.nationalrail.co.uk>

By car

Parking for patients and visitors is very limited, and there is often a queue. The car park is pay on foot so please make sure you have the correct change. You should pay before you return to your car so you have an exit ticket. Charges are displayed at the entrance.

This hospital is within the congestion Zone. Please use public transport whenever possible.

Cash points

Bank in Main Entrance

Local catering outlets/shops

Restaurant in the South Wing and café in Lambeth Wing

Access to Religious Support

Chaplaincy team leader Rev. Mai Hilborn, The spiritual care team represents many denominations and faiths including, C of E, Roman Catholic, Free Church, Buddhist, Bahai, Hindu, Jewish and Muslim. If you would like contact with the team please ask a member of staff to call Ex 5620 at St Thomas.

Access to interpreters

Please ask on the Neonatal Unit.

Availability of PALS/Patient's Advocacy Service

PALS is available at the Guy's and the St Thomas' site.

- St Thomas' 02079605890
- Guy's 02079558811.

Visiting for siblings and others

Please ask for details on the unit.

Facilities & Accommodation for parents

Kitchen – we have four kitchen units for your use. These contain cookers, microwaves, a fridge unit and communal freezer, and all the cooking utensils you may need. You will need to supply your own food.

There is a limited number of rooming in rooms, where both parents can stay. Parents can also stay close by to the hospital at Ronald McDonald House or Gassiot house. This is subject to availability. For further information please ask on the unit

