

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

University College Hospital Neonatal Unit

235 Euston Road

London

NW1 2BU

(Map on the back page)

Tel: Switchboard: 0845 155 5000
(Ext 8696 / 8693)

www.uclh.org

Information on about the Neonatal Unit and local Amenities

By bus:

Tottenham Court Road: North bound
(Warren Street station) Bus No's 10, 73, 24, 29, 134

Gower Street: South bound (University Street)
Bus No's 10, 24, 29, 73, 134
Euston Road à Bus No's 18, 27, 30, 88

By tube

Warren Street (Northern / Victoria Lines)
Euston Square (Circle / Hammersmith & City / Metropolitan Lines)

How to get to us by mainline train

The closest mainline stations are:
King's Cross / St Pancras / Euston
For more information on travelling via mainline trains, you can call National Rail Enquiries (08457 484950), or visit www.Railtrack.co.uk

Parking

You may park your car in the few hospital car parks but only after 5pm on weekdays, all day Saturday or Sunday. You will need to buy a pay and display ticket from the machine nearby.

University College Hospital, Grafton Way Car Park:

- Saturday or Sunday (all day) £5
- Monday to Friday (after 5pm) £1 per hour

All current street parking around the Hospitals are on meters or pay and display between 8.30am and 6.30pm Mondays to Fridays, and between 8.30am and 1.30pm on Saturdays. The meters accept £1 coins. Each £1 allows you 15 minutes but it is often not easy to find a spare space. It should also be noted that disabled badges for boroughs other than the London Borough of Camden and the London Borough of Islington are not recognised.

Cash points

One on site

Catering/refreshments

There is a parents Kitchen

Local catering outlets/shops

Plenty on surrounding streets

Access to Religious Support

All Faiths

Access to interpreters

2 days notice is required for booking an interpreter. Alternatively Phone link is available 24 / 7.

Midwifery care available for mum

On labour ward and post natal wards at UCLH up to 10 days post discharge

Availability of PALS/Patient's Advocacy Service

Yes via website or 0207 387 9300 Ex 4022

Visiting for siblings and others

This is limited only by space or if a baby on the unit is unwell. No limit to visiting times

Facilities & Accommodation for parents

Parents Kitchen 2 rooming in rooms

If mum is an in-patient: **Mum will have a bed on the post natal ward. Unfortunately there are no facilities for dad to room in.**

If mum is not an in-patient: **There is limited availability for mum & dad to room in**

Any costs associated with accommodation - **No**

Duration of availability - **Variable**

Telephone access - **Yes**

Mobile telephone – **Outside Unit**

Catering/refreshments availability - **Yes**

Laundry facilities - **No**

Cooking facilities - **Microwave**

Can siblings stay? - **No**

