

## ***The Neonatal Transfer Service***

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

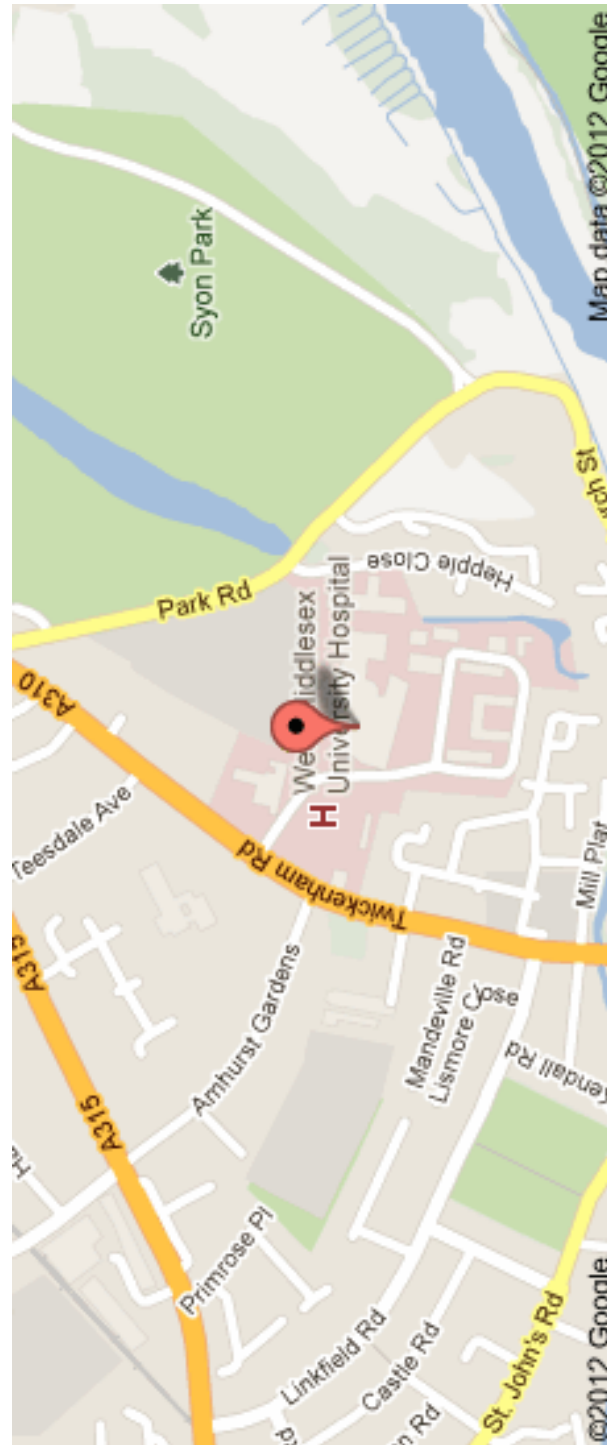
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

[www.neonatal.org.uk](http://www.neonatal.org.uk)



Neonatal Transport Service  
for *London*

**Parent Information Leaflet**

## **West Middlesex Hospital**

### ***Neonatal Unit***

Twickenham Road  
Isleworth  
Middlesex  
TW7 6AF

**(Map on the back page)**

**Tel: 0208 321 5944 or Ex 5945**

[www.west-middlesex-hospital.nhs.uk](http://www.west-middlesex-hospital.nhs.uk)

## Information on about the Neonatal Unit and local Amenities

### **By Car**

By car, the entrance to the hospital is directly off Twickenham Road, close to the junction with Park Road. There is limited parking on site

### **Car parking**

Visitors are encouraged to arrive by public transport, as parking is extremely limited at the hospital.

Please only park in designated disabled parking bays if you have a valid disabled permit.

Please make sure that you do not park in any of the restricted areas or spaces reserved for staff. A clamping system is in operation at the hospital.

The hospital operates two parking systems:

1. Pay on foot - the main car park at the front of the hospital is controlled by a barrier system. A ticket is taken on entry to the car park. Before leaving the hospital, this ticket must be inserted into one of the pay machines - located in the atrium of the main building and outside A&E - and the appropriate fee paid. Once validated the ticket can be used to exit the car park.
2. Pay and display car parks are sign-posted around the hospital. A valid ticket must be clearly displayed at all times.

### **Tube**

The nearest tube is Hounslow East (Piccadilly line), from where you can catch the 117 bus. Other bus routes which pass the hospital include R62, 117, 267, H28, 235, 237 and N9.

### **By rail**

The nearest mainline railway stations are Syon Lane or Isleworth (both 10 minutes walk away).

### **Cash points**

There is a cashpoint in main hospital, shop in main building.

### **Catering/refreshments**

Hospital shop and coffee shop in Atrium of main building, the main canteen is also in the main building

### **Local catering outlets/shops**

On Twickenham road and Busch Corner – within walking distance

### **Access to Religious Support**

Multifaith chapel in main building and visiting chaplains

### **Access to interpreters**

Language line

### **Midwifery care available for mum**

Yes by midwives and obstetricians

### **Availability of PALS/Patient's Advocacy Service**

Through switchboard or go to reception main building

### **Description of Neonatal Unit**

Booklet Available from the unit.

### **Visiting for siblings and others**

Brothers, sisters and grandparents are welcome

### **Facilities & Accommodation for parents**

Sitting room within SCBU

If mum is an in-patient:

**Mum will have a bed on the post natal ward. Unfortunately there are no facilities for dad to room in.**

If mum is not an in-patient:

**Their is limited availability for mum to room in. Unfortunately there are no facilities for dad to room in for mum only. A Amenity room is available on request £50 - £60 per night**

Any costs associated with accommodation - **No**

Duration of availability - **Short term rooming in only**

Telephone access - **Yes BT line available**

Mobile telephone – **Outside unit**

Catering/refreshments availability – **Yes**

Laundry facilities – **No**

Cooking facilities – **Microwave**

Can siblings stay? - **No**