

The Neonatal Transfer Service

The ambulance that comes to collect your baby will be specially designed and equipped with the necessary specialist equipment to provide intensive care for sick newborn babies.

Your baby will be placed in an incubator to keep it warm, will have its heart rate, breathing and blood pressure monitored and may require equipment to help with breathing.

This will ensure a safe transfer to the unit that will care for your baby.

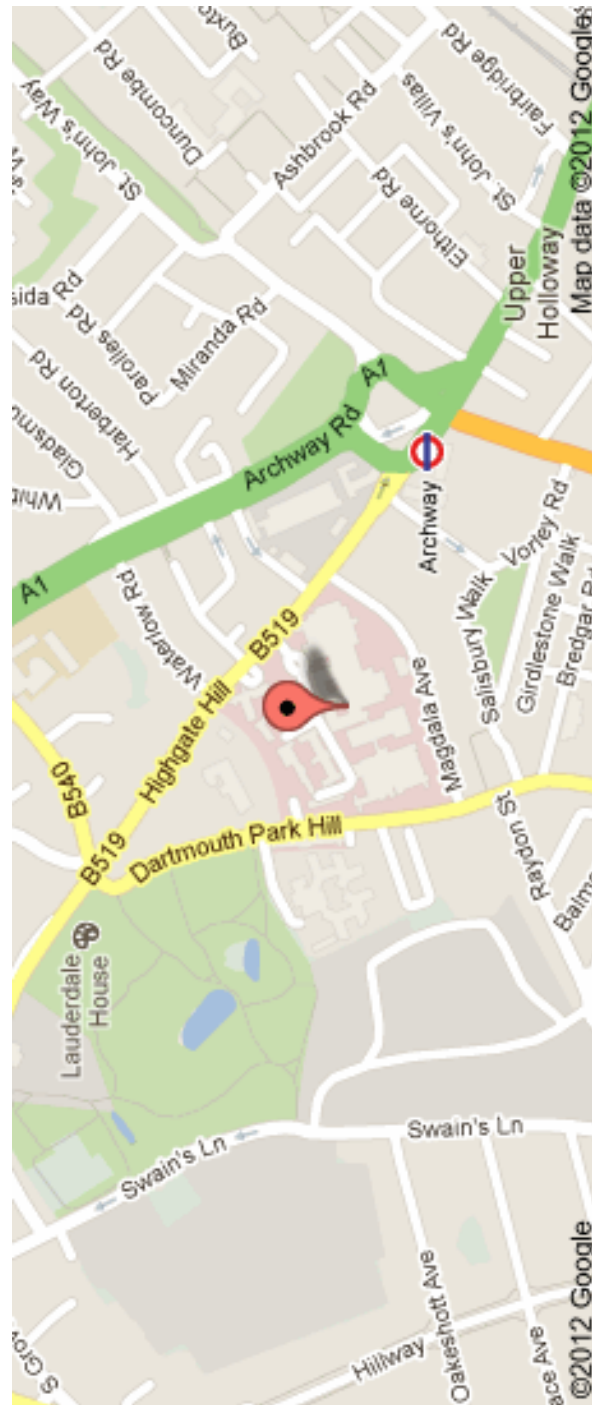
The transport team will all be specialists in the care of sick, newborn babies and will include a doctor or an advanced neonatal nurse practitioner, a senior neonatal nurse and a Paramedic. They will all have undertaken specialist transport training.

To contact our service:

0203 594 0888

Claire.King2@bartshealth.nhs.uk

www.neonatal.org.uk



Neonatal Transport Service
for *London*

Parent Information Leaflet

The Whittington Hospital

Neonatal Unit

Whittington Hospital NHS Trust,
Highgate Hill,
London
N19 5NF

(Map on the back page)

Tel: 020 7272 3070 / 020 7288 5550

www.whittinton.nhs.uk

Information on about the Neonatal Unit and local Amenities

Parking

There is no parking within the Hospital grounds Monday to Friday. There is limited off-street parking in a controlled pay and display area.

By rail

There is a mainline train station at Upper Holloway which is 10 minutes walk to the Hospital.

By London underground

Archway Tube Station on the Northern Line is five minutes walking distance away.

By bus

210; 143 and 271 stops outside the main entrance of the hospital.

Buses to Archway (5-10 min walk)

- W5 Haringey - Archway;
- 263 Barnet Hospital - Archway;
- 7 London Bridge - Archway;
- 134 North Finchley - Tottenham Court Road Station;
- 41 Tottenham Hale –Archway
- 43 Friern Barnet - London Bridge.
- Bus C11 (Brent Cross to Archway) stops at the back entrance of the hospital.

Cash points

There is a local Lloyds Bank and Westminster Bank and in front of the hospital there is a Abbey cash point

Catering/refreshments

The hospital restaurant 'The Turning Point' is open most of the day from 7am – 8pm. There is also the 'Uppercrust Café' (open 8am – 7pm) and a WH Smith at the main entrance to the hospital.

Access to Religious Support

Spiritual Care – we have a team of chaplains who are supported by trained visitors from many faiths. There is a chapel on site and a new multi faith room for use by people of all religious faiths

Access to interpreters

Will be organized by hospital staff on request

Midwifery care available for mum

There is one postnatal ward, one antenatal ward and a transitional care ward that caters for six babies. Maternity care is available to mums by midwives and Obstetricians

Availability of PALS/Patient's Advocacy Service

The Patient Advice and Liaison Service (PALS), located in the hospital (phone number 0207 288 5551).

Description of Neonatal Unit

We look after babies who need special intensive care. We have three nurseries, one for intensive care, one for high dependency and the other for special care.

Babies who are admitted to the NICU are small or are sick (because of being born prematurely or small because they are twins or triplets) They may need extra support in the early days of their life and/or special medical care.

They are often cared for in incubators with lots of tubes and monitors. The monitors are used to help the doctors and nurses assess the condition of your baby continually and will be removed when it is safe to do so

Visiting for siblings and others

There are no restrictions to parents and siblings visiting the Unit. All other visitors can visit accompanied by a parent between the hours of 10:30 - 14:00 and 16:00 - 19:30.

Facilities & Accommodation for parents

There are two parents rooms in the NICU, each with a television and kettle; tea and coffee is provided free of charge and parents can bring their own food.